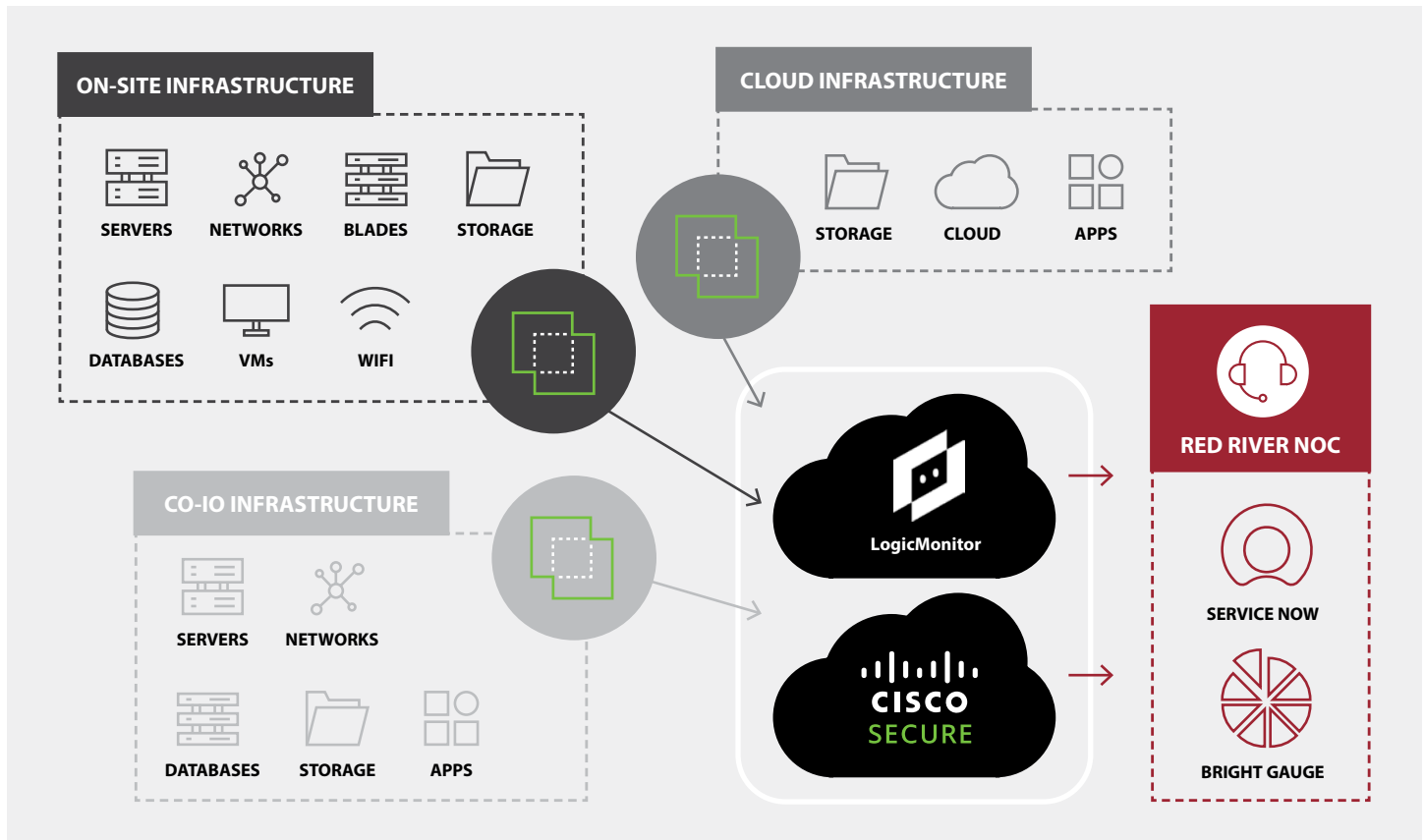


Service Architecture – Red River Managed Firewall

Red River currently has two (2) NOCs and provides 24x7x365, US based support to our clients. The Red River Managed Firewall solution consists of the following technologies:



BrightGauge

Red River utilizes BrightGauge to provide custom quarterly reports and Dashboards to your organization with KPIs based on tickets, circuit conditions, Network device conditions and more.

LogicMonitor

LogicMonitor is an agentless solution that does not require that you install something on each resource within your infrastructure. We simply install a LogicMonitor Collector, a 100MB Java application, in your infrastructure. The Collector will then monitor the resources within your infrastructure using standard monitoring protocols such as SNMP. LogicMonitor is a cloud-based, hybrid monitoring solution—it can monitor every aspect of your infrastructure, no matter how dispersed or complex it is, whether it's on premise, in a Colocation, in the cloud, or any combination of these.

Cisco Secure Firewalls

Firewalls that sit at the perimeter or between critical applications to authenticate, authorize, and protect data as part of the Zero Trust Network Access. The Secure firewalls may be managed from a single pane of glass offered as an on-premise application or cloud-provided Software-as-a-Service to fit the business needs. The firewalls provide industry-leading protection while reporting on the user, applications, and networks protected by the NGFW.

ServiceNow

ServiceNow is a leader in the ITSM space and Red River NOC engineers create, track and resolve any tickets that arise from the day-to-day use of the Managed Firewall solution using ServiceNow.