

Case Study: SourceAmerica

SourceAmerica excels on audit thanks to Red River Managed Services



CHALLENGE

Founded in 1974, SourceAmerica is a nonprofit dedicated to creating employment opportunities for people with disabilities. Through its national network of affiliated nonprofit agencies, SourceAmerica provides products and services by matching government and commercial contracts with individuals who can get the job done.

Working with government agencies on a day-to-day basis, SourceAmerica needed to be audited in order to be NIST 800-171 compliant. NIST 800-171 refers to National Institute of Standards and Technology Special Publication 800-171, which governs Controlled Unclassified Information (CUI) in Non-Federal Information Systems and Organizations. It is a set of standards that define how to safeguard and distribute material deemed sensitive but not classified.



SOLUTION

As an Enterprise Managed Services customer, SourceAmerica has a dedicated Red River team to support its needs on a daily basis. They engaged Red River to support their audit preparations as well.

After doing a self-audit in preparation for the official audit, SourceAmerica found many deficiencies that needed to be fixed within about a month. Together with NuHarbor Security, a security consulting firm with expertise on NIST standards, Red River was able to lower the many deficiencies to only six.

NuHarbor took the lead on creating policies for compliance and Red River handled the procedures in preparation for the audit.

Red River also implemented a Secret Server instance for SourceAmerica, as well as did work on a firewall, switch configuration and new security implementations. In addition, Red River provided real time support to the SourceAmerica team during their Defense Contract Management Agency (DCMA) audit as well. This consisted of providing information to the audit team regarding how policies were implemented and enforced in many cases.



RESULTS

With an original score of -237, Red River helped SourceAmerica improve its overall score to just a -14, a tremendous improvement of 223 points.

Even with a short time frame, Red River was able to help SourceAmerica prepare for this audit and assist by providing support throughout the entire process. Following the building of policies and procedures, Red River supported SourceAmerica for another six to eight weeks in order to make changes to the company's network, implement the Secret Server, assist with building their System Security Plan and support the audit in order to ensure success going forward.

The company was pleased with the services and plans to continue to use Red River's auditing services in the future.