

Expand Your Team with Red River Managed Services

Whether you're looking to migrate to the cloud, need a reliable security solution, or ongoing help desk support, Red River Managed Services has you covered. We become an extension of your team, either handling every day maintenance to ease the burden on your staff, or helping you manage big projects you don't have the manpower or expertise to take on yourself.

With our support and technical expertise, we can provide assistance for both simple inquiries and advanced technology issues. By leveraging our team of certified experts, you can expect to improve end-to-end responsiveness, drive workplace productivity and maximize your technology investments. Red River has a comprehensive suite of services available meet all your communications, security and IT infrastructure needs. We deliver the expertise, availability and tools while lowering your overall IT support costs.

HOW MANAGED IT CAN HELP YOUR BUSINESS SUCCEED



1. SPECIALIZATION

Bringing on a full-time employee for expertise in one particular piece of software or infrastructure isn't practical, but our team can support a range of needs throughout your environment.



2. DAY-TO-DAY MAINTENANCE

Between patches, OS upgrades and hardware upgrades, planning and executing technology changes for companies of hundreds or thousands of employees is often a full-time job. Allow your team to stay strategically focused with IT Managed Services.



3. TALENT MANAGEMENT

Leveraging a managed services partner allows you to be conservative with your hiring, bringing on new full-time employees only when you're certain that you need them.



4. OBJECTIVE ADVISOR

Sometimes you need an outsider's viewpoint to decide the best course of action. An industry veteran like Red River can bring best practices across industries and technologies, with a creative mindset to craft a solution right for you.



5. TOOLS AND TELEMETRY

With Red River, you gain access to advanced tools and reporting to better understand your digital environment. Data can drive your decision-making, and help determine when technology may be too particularly in the case of addressing legacy tech systems that may be outdated.

Red River IT Managed Services Include:

Support

Live-answer service desk delivers first call answers and IT fixes 24x7x365

Notifications

Instant notifications of problems or changes in your IT environment.

NOC

Three U.S.-based Network Operations Centers (NOC) deliver proactive monitoring and remediation of server, workstation and network issues.

Well Visits

Routine office visits to perform maintenance, work checklists, and small projects

SUPPORTING YOUR DIGITAL TRANSFORMATION

“Digital transformation” is definitely a hot item in the technology world, a catchall for modernization and technology upgrades. But most organizations struggle with how to start what seems like a mammoth undertaking and lack a clear road map as to how to do it. Red River’s managed services not only delivers the road map, but takes you on the journey.

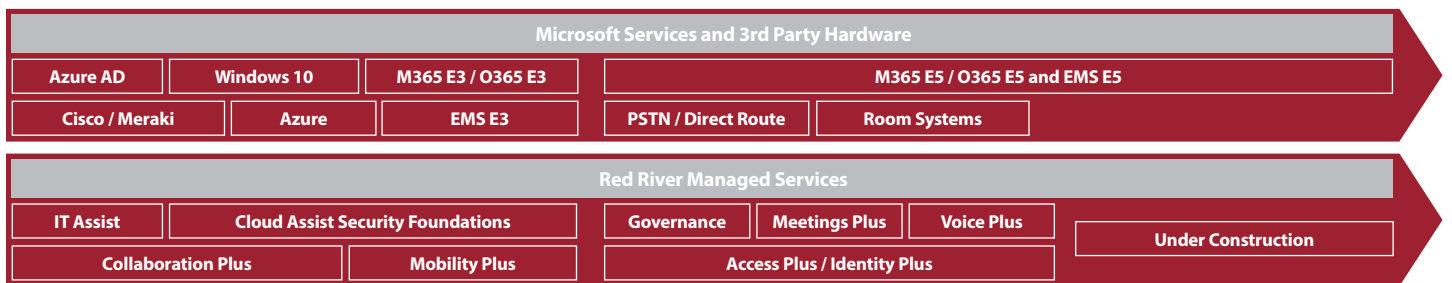
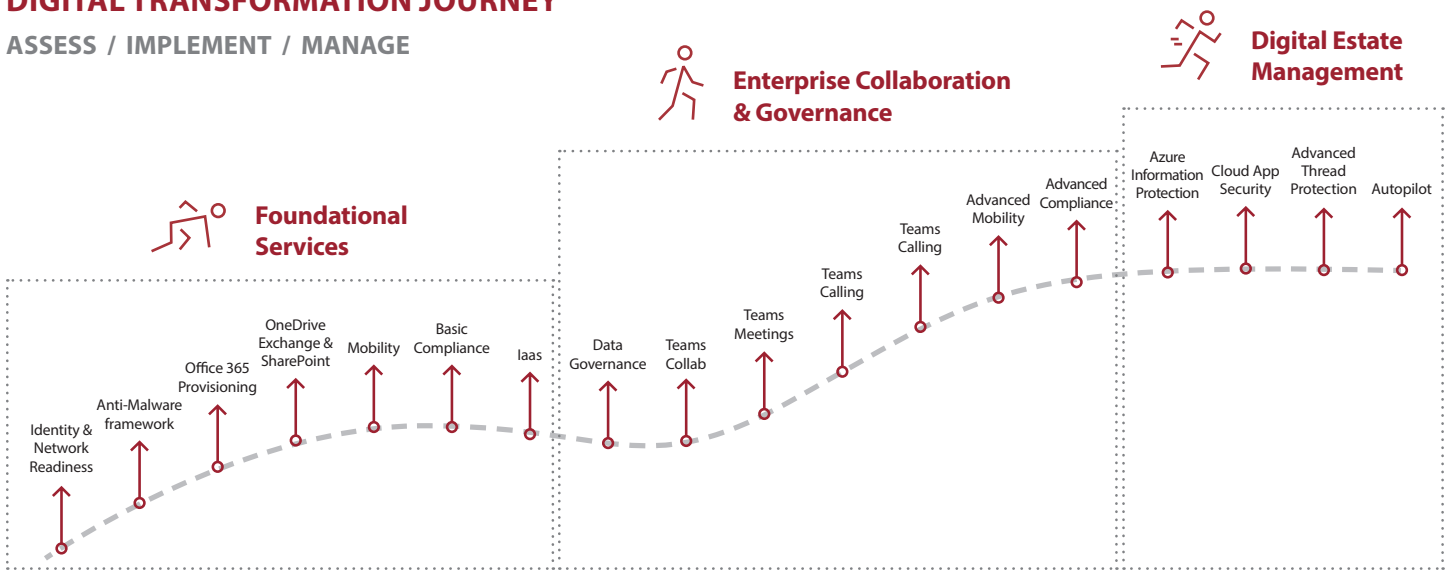
Through Red River’s Digital Transformation Journey, organizations can streamline their operations, improve security and compliance, and ultimately build upon and future-proof their infrastructure. Digital-first businesses are able to take advantage of technology to deliver better products, services and customer support.

A full-scale digital transformation doesn’t happen overnight but through a strategic journey. At Red River, we’ve separated this journey into three distinct stages: crawl, walk and run. Each stage seamlessly builds on the last, until your transformation is complete. By breaking down the digital transformation process into three discrete steps, an organization can embark upon the journey without substantial business disruption. We begin with a significant amount of information collection and preparation, assessing where you are and putting foundational tools in place to support you the rest of the way. We add key tools and more advanced features, before ending with an ongoing cycle of improvement.

Digital transformation isn’t easy – but it drives positive business outcomes, and gives you the flexibility you need to navigate in an always-changing economic landscape.

DIGITAL TRANSFORMATION JOURNEY

ASSESS / IMPLEMENT / MANAGE



Our team is a comprised of experts in both hardware and software, with more than 1000 certifications across the organization, including: Microsoft Azure Xxxx, Master’s Cisco Collaboration, Master’s Cisco Security & AWS Managed Services Provider Partner

Ready to get started? Contact us at **703-263-9539** or **877-297-7472**



ABOUT RED RIVER

Red River brings together the ideal combination of talent, partners and products to disrupt the status quo in technology and drive success for business and government in ways previously unattainable. Red River serves organizations well beyond traditional technology integration, bringing 25 years of experience and mission-critical expertise in security, networking, analytics, collaboration, mobility and cloud solutions.

Learn more at redriver.com.