

WPA SUMMARY OVERVIEW

Team	July 1, 2022 through June 30, 2027 (5 Years) Colossal Prime, Red River & Cisco Partners Contract #: 204827074, 204827086, 204855240 & 204855241
Entitlement Scope	The Social Security Administration – Based on GUID/Install Site IDs
WPA Service Structure	<ul style="list-style-type: none">• 100% Coverage of SSA Install Base (Service Full Coverage)• New devices are Swept onto contract at time of shipment
Growth Allowances	<ul style="list-style-type: none">• Unlimited Growth for Majority of Software Catalog with Caps for Specific Entitlements (See Proposed SW Catalog Slide)• Approximately 17.5% Growth Allowance for Hardware SNTC
Business Critical Services 3.0, Expert Care & High Touch Technical Support (HTTS)	<ul style="list-style-type: none">• Includes a Comprehensive Package of Proactive Services including New Operational Insight Report Capabilities, CS Accelerators, Expert Review Workshops, and Ask the Experts Webinars• Cisco Asset Manager, US Citizen Support, High-Touch Operations Manager (HTOM)• Cisco Digital Learning – 24 User Licenses