

Empower Your Enterprise Collaboration with a New Model for Unified Communications

Mobility and connection matters now more than ever. Your teams need the collaboration tools that can enable their success, and you need flexibility given the unpredictable nature of business these days. Red River and Cisco can deliver it all: integrated collaboration infrastructure for voice and video calling, messaging, and mobility integrated local and long distance calling and an expert team to manage it all.

Red River and Cisco are joining forces to bring you a complete package that is redefining your unified communications strategy. Unified Communications-as-a-Service starts with the Cisco Unified Communications Manager Cloud (UCM Cloud), with voice, video, messaging, meeting, and mobility solutions with all the features and benefits of Cisco IP phones, mobile devices, and desktop clients. UCaaS is specifically designed to provide large-scale (250+ Users) cloud calling services. It also includes the modern tools your teams need to do business from anywhere, like Webex Teams and Webex Meetings.

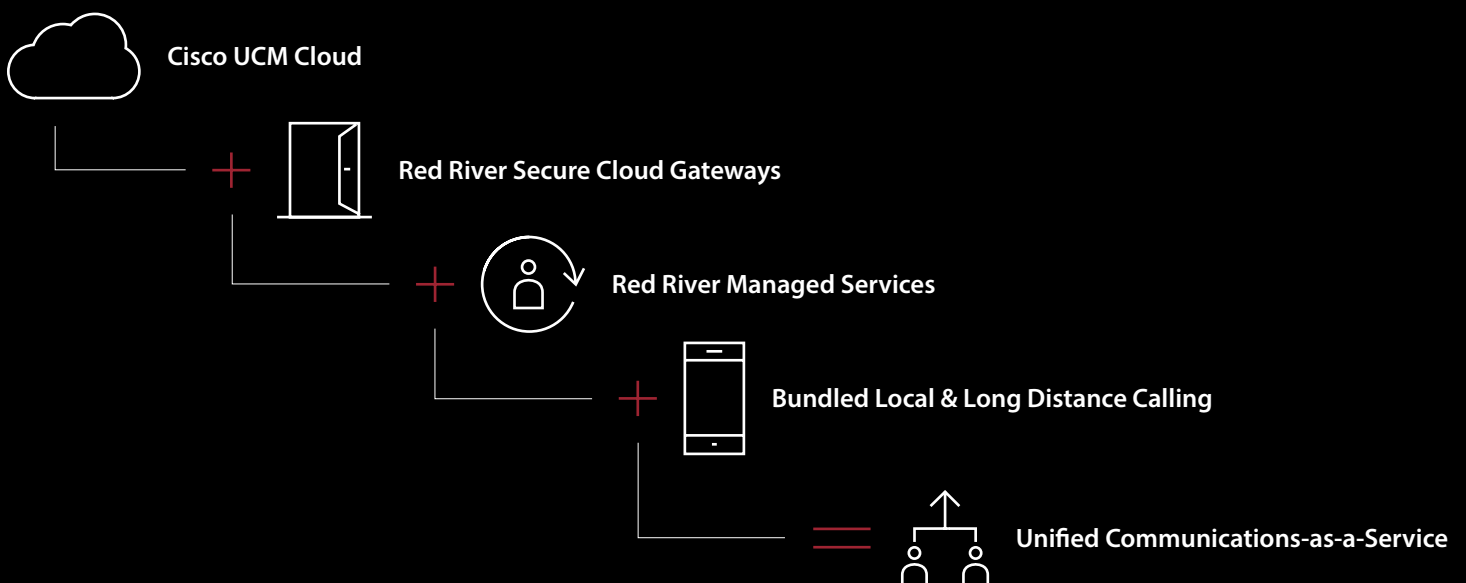
No need to learn new technology, retrain employees or manage change — continue to experience the trusted services and valuable features you always have, but with a modern cloud infrastructure. We are authorized and invested in all 3 UCM Cloud Domains and Webex:

- UCM Cloud
- UCM Cloud for Government
- Webex for Defense
- Webex Calling
- Webex Contact Center

These collaboration domains and tools are all hosted in Cisco's secure data centers, managed by Red River. Your organization can mix and transition between on-premises and cloud as your business needs change. Red River's Managed Services delivers the end user support, system administration and security you need for peace of mind.

We take it one step further: Red River can integrate local and long distance into your UCaaS solution as a per user per month bundle or a dedicated SIP trunk with cloud hosted Session Border Controllers or with local gateways to provide the highest level of survivability.

Isn't it time your unified communications were truly unified?



UCAAS KEY BENEFITS

Unified Communications-as-a-Service is the ideal migration path for existing on-premises UC Call Manager customers with several immediate benefits:

- ✓ **Comprehensive 3rd Party Services:** We include a variety of 3rd party services such as Meetings, E911 for mobile clients, emergency notifications, SD-WAN, call recording, fax, voicemail transcription, doorbells, paging, contact center and more.
- ✓ **No Lengthy Deployment Time:** Without telephony equipment to install, your collaboration service can be operational in a matter of weeks instead of months.
- ✓ **Local + Long Distance Calling:** Enjoy a reliable phone system that will support both local and long-distance calling, all bundled in a single invoice based on per-user, per month.
- ✓ **Managed Services:** Our Managed Services include 24/7 System Admin and NOC support, and optional end user support plans are available.
- ✓ **No Additional Staff Requirement:** Limited expertise of your UCM domain is required, which means lower support costs.
- ✓ **No Unpredictable Costs:** UCaaS is purchased as a Per-User-Per-Month (PUPM) subscription.
- ✓ **No Upgrades Necessary:** We handle any new features and upgrades without disrupting your daily business.
- ✓ **Less Stress:** Cloud computing can transform the way you provide services, allowing for improved agility, scalability and profitability. You can rapidly respond to changes in the market without having to manage your large UC infrastructure.
- ✓ **Flexible Licensing:** Move your UC infrastructure away from capital expenditures and towards an OpEx model. This flexible payment solution can help you acquire hardware, software, services and complementary third-party equipment in easy, predictable payments.
- ✓ **Secure Cloud Gateways:** Red River has established Secure Cloud Gateways for 3 separate timezones within North America, so you can leverage multiple cloud platforms.

MANAGED SERVICES COMPONENTS

Our tailored UCaaS offering can include:

- Usage analytics with dashboard reporting
- End user tech support, including MACs, and button mappings
- System administration services
- First response and / or escalation options
- Meeting room and security service options Network Admin Service
- Meeting Room Service Security Service

A CERTIFIED PARTNER

Red River has an established portfolio of advanced Unified Communications solutions. As a Cisco Gold Partner and with our Cisco Master Collaboration Specialization, Red River has the past performance and UC expertise to support your migration to UCaaS. Red River has the managed services infrastructure to provide your users with 24/7 support along with monitoring the health of your UC environment. Partnering with Red River grants you access to the Flexible Payment Plan where you only pay per-user per-month. Additionally, we support devices that aren't assigned to a specified users such common area phones, fax machines and modems.

We understand the challenges of moving enterprise collaboration to the cloud seamlessly and with minimal interruption. With Red River and UCaaS supporting your unified communications, your company can empower users with advanced collaboration tools to address mission critical issues and grow your business.

Interested in moving your Cisco UC Manager to the cloud? Or looking to reduce expenditures by incorporating a Unified Communications-as-a-Service? Red River is here to help. Learn more at redriver.com/collaboration



ABOUT RED RIVER

Red River brings together the ideal combination of talent, partners and products to disrupt the status quo in technology and drive success for business and government in ways previously unattainable. Red River serves organizations well beyond traditional technology integration, bringing 25 years of experience and mission-critical expertise in security, networking, analytics, collaboration, mobility and cloud solutions.

Learn more at redriver.com.